



The EPA Portal is designed to provide services for three types of users, EPA Staff, Internal Affiliates and External Affiliates. These users mirror the definitions of the types of users implemented in the EPA Enterprise Directory. The table below gives a detailed definition for each type of Portal User.

As outlined in the table below, users possessing a LAN ID and password, already have and EPA Portal account. These users do not need to request an account through the Self-Registration process.

USER TYPE	DESCRIPTION	ACCOUNT ACCESS
EPA Employee	Federal employees of the EPA.	All employees already have an existing Portal account. Log into the Portal using LAN ID and password.
Internal Affiliate	Any person who is not an EPA employee but has an EPA email address and a LAN ID and password.	If the Internal Affiliate has a LAN ID and password, then they have an existing Portal account. Log into the Portal using the LAN ID and password.
External Affiliate	External partners who are working with EPA (e.g., university researcher, state employee, grantee, permittee, etc.). These do not have an EPA email address or a LAN ID and password.	Request a Portal account using the Self Registration process (see <i>Requesting Access to the EPA Portal</i> in Portal Help). The user must have an EPA Employee consent to be their sponsor and vouch for their need for Portal access. There is a link to request access on the main Portal log-in page. Once a request is submitted and approved, the user will be sent an email containing their user name and password.

Who to Contact for Help

For questions, concerns, or assistance in using the Portal, contact the EPA Customer Call Center at 1-866-411-4EPA or epacallcenter@epa.gov.